(iv) Instructions also exist for

(a) taking meter reading every fortnight

(b) maintaining separate registers for the subscribers whose meters have completed one or more revolutions during the fortnight.

(c) identifying the subscribers whose current fortnightly readings show a certain spurt and consequently placing their telephone line and usage on observation and

(d) avoiding arithemetical inaccuracies in the issue of bills.

Statement II

No. of complaints lodged by consumers in Patna during the last three years

Name of Year	No. of complaints	No. of complaints for excess metering	No. of complaints disposed for excess metering
88-89	6625	3029	2255
89-90	6234	3144	2887
90-91	6535	3454	All disposed

Revision of pay scales for inspectors of Post Office and Railway Mail Services

@@3371. SHRI SAMAR MUKHERJEE: Will the Minister of COMMUNICATIONS be pleased to refer to the answer to Unstarred Question 1628 given in the Rajya Sabha on 24th May, 1990 and state:

(a) whether a decision has since been taken regarding merger of Inspectors of Post Offices and Inspectors of Indian Railway Mail Services in a common cadre;

(b) if so, what are the details thereof; and

(c) if not the reasons for the delay in taking a decision?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P. V. RANGAYYA NAIDU): (a) No Sir.

(b) Does not arise.

(c) The merger of IPOs/IRMs is linked with revision of pay scales of Inspectors on introduction of an element of direct recruitment in the merged cadre, as per the recommendations contained in Para 10.44 of recommendations of the 4th Pay Commission. No decision has yet been taken on direct recruitment and revision of pay scales.

Criteria for New manned telephone Scheme

3372. SHRI ASHOK NATH VERMA: Will the Minister of COMMUNICATIONS be pleased to state:

(a) what are the norms and criteria laid down, deposit/charges required and facilities offered by Delhi Telephones of MTNL for grant and operating of new manned telephone schemes like department sponsored telecom centres, Franchise Telecom Centres, MTNL authorised telephone centres, local call centres etc. to meet the urgent and genuine requirements of general public for local, STD/ISD, FAX, TELEX, Speed Post facilities etc. in Union Territory of Delhi, category-wise;

@@Previously Unstarred Question 2660 Transferred from the 17th December, 1991.